

**REDRESS FOR CONSUMER CLIENTS:**

*The Property Ombudsman*



**REDRESS FOR COMMERCIAL OR BUSINESS TO**

**BUSINESS COMPLAINTS:**

*RICS Dispute Resolution Service*

**GENERAL INSURANCE MEDIATION:**

*Regulated by RICS DPB Scheme*

**CLIENT MONEY**

*Regulated by the RICS 012680, HML Shaw Ltd*

**DEPOSIT PROTECTION SCHEME:**



*The Dispute Service Ltd, membership number G02490*

**MONEY LAUNDERING REGISTRATION:**

*12741200*

**INFORMATION COMMISSIONERS REGISTRATION**

*21544857*

**PROFESSIONAL INDEMNITY INSURANCE:**

*Cavendish Munro*

**PUBLIC LIABILITY INSURANCE**

*Allianz*



**RICS**

the mark of  
property  
professionalism  
worldwide

Regulated by the Royal Institution of Chartered Surveyors